${\bf GOVERNMENT COLLEGGEFOR WOMEN (A), KUMBAKONAM.}$

(Curriculum-M.Com.Commerce-2021-2022)

Department : COMMERCE ProgrammeCode : PCCO

SEMESTER-I

Coursetype	CourseCode	TitleoftheCourse	Hrs/Week	Credits	ExamHrs		Marks	
						CIA	ESE	Total
CC-I	P21COC101	Financial Management	6	5	3	25	75	100
CC-II	P21COC102	Cost and Management Accounting	6	5	3	25	75	100
CC-III	P21COC103	Indian Financial System	6	4	3	25	75	100
CC-IV	P21COC104	Management Concepts	5	4	3	25	75	100
MBEC-I	P21CO1MBE1:1	Managerial Economics						
	P21CO1MBE1:2	Insurance and Risk Management	5	4	3	25	75	100
	P21CO1MBE1:3	Services Marketing						
SEC-I	P21COSE1	SPSS Package I-Theory	2	2	2	25	75	100
		Total	30	24				600

SEMESTER-II

Coursetype	CourseCode	TitleoftheCourse	Hrs/Week	Credits	ExamHrs	Marks		
Coursetype	Coursecode	Theornecourse	III 5/ WCCK	Credits	LAUIIIII	CIA	ESE	Total
CC-V	P21COC205	Income Tax Theory Law and Practice	6	5	3	25	75	100
CC-VI	P21COC206	Quantitative Techniques for Business Decisions	6	5	3	25	75	100
CC-VII	P21COC207	Strategic management	5	4	3	25	75	100
CC-VIII	P21COC208	Financial Services	4	4	3	25	75	100
MBEC-II	P21CO2MBE2:1	Business Environment						
	P21CO2MBE2:2	Retail Marketing	5	4	3	25	75	100
	P21CO2MBE2:3	Investment Management						
EDC	P21CO2ED	Women Entrepreneurial Development	2	2	3	25	75	100
SEC-II	P21CO2SE2P	SPSS Package II–Practical	2	1	2	40	60	100
		Total	30	25				700
SSC-I	P212SS1	General studies for Research Fellowships and Lectureship	-	2	2	-	100	100
NCGPA(Internship)	INT	Internship	-	2				

SEMESTER-III

Course type	Course Code	Title of the	Hrs/Week	Credits	ExamHrs	Marks		
Course type	Course Coue	Course	III S/ WEEK	Credits	Examilis	CIA	ESE	Total
CC-IX	P21COC309	Advanced Corporate Accounting	6	5	3	25	75	100
CC-X	P21COC310P	Computer Applications in Business - Practical	6	4	3	25	75	100
CC-XI	P21COC311	International Financial Management	6	4	3	25	75	100
CC-XII	P21COC312	Research Methodology	6	4	3	25	75	100
MBEC-III	P21CO3MBE3:1	Human Resource Management	6	5	4	25	75	100
	P21CO3MBE3:2	Customer Relation Management						
	P21CO3MBE3:3	Marketing Management						
		Total	30	22				500
SSC-II	P21CO3SS2	Commerce for competitive examinations /MOOC/NPT EL/SWAYAM	-	2	2	-	100	100

SEMESTER-IV

Course type	Course Code	Title of the Course	Hrs/Week	Credits	ExamHrs	Marks		
00 0 220 0 0 5 P 0	004250 0040	2100 02 010 0 01100		010010		CIA	ESE	Total
CC-XIII	P21COC413	Security analysis and Portfolio Management	6	5	3	25	75	100
CC-XIV	P21COC414	Entrepreneurial Development	6	4	3	25	75	100
CC- XV(Project)	P21PWCO415	Project	12	6	-	-	100	100
MBEC-IV	P21CO4MBE4:1	Goods and service Tax						
	P21CO4MBE4:2	E-Commerce	6	4	3	25	75	100
	P21CO4MBE4:3	Organizational Behavior						
	<u> </u>	Total	30	19				400

CourseStructureAbstractfor

M. Com. Programme 2021-2022 onwards

Part	Course		TotalNoofPapers	Hours	Credit	Mark
III	Core Course(CC)	14	80	62	1400	
III	Core Project	1	12	6	100	
III	Major based Elective Course–IV	4	22	17	400	
III	Extra Disciplinary Course(EDC	1	2	2	100	
III	Skill Enhancement Course(SEC)	Theory	1	2	2	100
III		Practical	1	2	1	100
	Tota	122		120	90	2200
	ExtraCred	litCourses				
	Self Study Course(SSC)		2	-	4	200
	NCGPA Course (Internship)		-	-	2	-
	Value Added Course		1	-	2	100
			98	2500		

(Admitted from the academic year 2021-2022 onwards)

SEMESTER – I

Core Course – I – P21COC101

Internal Marks	:	25	Instruction hrs	:	6
External Marks	:	75	Credit	:	5
Total Marks	•	100	Exam Hrs		3

FINANCIAL MANAGEMENT

OBJECTIVE:

To enable the students apply the fundamental concepts and tools of financial management in financial decision making.

UNIT-I

Financial management- objectives, functions, relationship between financial management and other areas of management- time value of money- future and present value of a single amount and annuity – cost of capital: cost of debt, cost of preference shares, cost of equity and retained earnings, weighted average cost of capital.

UNIT-II

Capital structure- factors affecting capital structure, optimal capital structure- capital structure theories- Leverage: operating leverage, financial leverage and combined leverage.

UNIT-III

Dividend Policy - theories- Walter, Gordon, MM - relationship with value of firms- stock dividend- rights issue.

UNIT-IV

Capital budgeting- importance- payback- ARR- Discounted Cash Flow-IRR -Net Present Value- profitability index accounting rate of return-benefit cost ratio – Risk analysis - capital budgeting – capital gearing and capital rationing.

UNIT-V

Value based management- Marakon approach- Alcar approach - McKinsey approach- Economic Value Added- EVA and incentive compensation.

UNIT -VI (Not for examinations, only for reference)

Case Study -https://youtu.be/0Xp3CDvHXc0-Somnath Ltd -CBSE 2017 -https://youtu.be/Z2bp0f7cExU - Sarah Ltd - CBSE Delhi, 2015

Text Book Recommended:

1.Management Accounting & Financial Control -S.N. Maheswari--Sultan Chand & Sons.

2`Financial Management: Theory and Practice -Prasanna Chandra, Tata McGraw Hill.

Reference Books:

1.Financial Management - Shashi K. Gupta & R.K. Sharma — Kalyani Publishers.

Theory and problems shall be in the ratio 30:70 percent

	Theory and problems shan be in the ratio 500, 6 percent									
		SEC A- 4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit						
Unit 1	Theory	2 questions	1 question	1 question						
	Problem	2 questions	1 question							
	Theory	4 questions								
Unit 2	Problem	-	2 questions	1 question						
Unit 3	Theory	4 questions								
	Problem	-	2 questions	1 question						
Unit 4	Theory	2 questions								
	Problem	2 questions	2 questions	1 question						
Unit 5	Theory	4 questions								
	Problem	-	2 questions	1 question						

OUTCOMES:

On completion of the course the students will be able to :

CO 1	Understand the basic financial concepts in business.
CO 2	Identify the optimum funding sources and instruments.
CO 3	Prepare and analyse the financial proposals and plans
CO 4	Choose the best method of capital budgeting.
CO 5	Frame the capital structure of the business

	PO	PO	PO 3	PO 4	PO 5	PSO1	PSO	PSO3	PSO4	PSO
	1	2					2			5
CO 1	✓			✓			✓			
CO 2				✓	✓					
CO 3				✓						✓
CO 4								✓		
CO 5	✓							✓		✓

(Admitted from the academic year 2021-2022 onwards) SEMESTER – I

Core Course – II – P21COC102

Internal Marks : 25 Instruction hrs : 6 External Marks : 75 Credit : 5 Total Marks : 100 Exam Hrs : 3

COST AND MANAGEMENT ACCOUNTING

OBJECTIVE:

To understand the various accounting concepts, tools and techniques for managerial decisions in business.

UNIT-I

Management Accounting – Definition – objectives – functions. Cost accounting – definition – objectives – difference between management accounting and cost accounting. Ratio analysis – Calculation of ratios and construction of balance sheet.

UNIT-II

Marginal costing - break even analysis - applications of marginal costing - key factor decision - make or buy - plant merger decision - product mix or sales mix.

UNIT-III

Budgeting and budgetary control- classification of budgets- zero base budgeting.

UNIT-IV

Process costing – meaning, advantages and disadvantages – costing procedure, important aspects of process costing – process losses, inter process profits, work-in-progress and equivalent production, joint product costing and By product costing – further processing decisions.

UNIT-V

Non Integral accounting: Reconciliation of cost and financial accounting -

Reasons – Procedure for Reconciliation – Memorandum Reconciliation

Account - Integral accounting - Meaning - Advantages - Features - Journals.

UNIT -VI -(Not for examinations, only for reference)

 $Case\ Studies: \ \underline{https://youtu.be/nUtAFIGGNEk-Honda's}\ use\ of\ Strategic\ Cost\ Management.\ \underline{https://youtu.be/NGDfuxZu3L8}\ -\ Honda\ Motor.$

Text Book:

- 1. Cost Accounting S.P. Jain and K.L. Narang Sulthan Chand publications, New Delhi.
- 2. Advance Cost Accounting Reddy and Murthy, Margham publications.

Reference Books:

1.Cost Accounting – RSN Pillai & Bagavathi, S.Chand & Sons.

Theory and problems shall be in the ratio 20:80 percent

		SEC A-4 qns from each unit with multiple choice	SEC B- 1(a&b) qn from each unit	SEC C-1 qn from each unit		
Unit 1	Theory	2 question	1 question	1 question		
	Problem	2 question	1 question			
	Theory	2 question				
Unit 2	Problem	2 question	2 questions	1 question		
Unit 3	Theory	2 question				
	Problem	2 question	2 questions	1 question		
Unit 4	Theory	2 question				
	Problem	2 question	2 questions	1 question		
Unit 5	Theory	4 questions				
	Problem		2 questions	1 question		

OUTCOMES:

On completion of the course the students will be able to:

CO 1	Analyse the financial statements by calculating ratios and								
	construct a balance sheet with the help of available data and								
	ratios.								
CO 2	Apply marginal costing techniques in decision making.								
CO 3	Make efficient use of budgeting technique.								
CO 4	Prepare the process cost of various industries.								
CO 5	Prepare the reconciliation statement between cost and financial								
	accounting.								

	PO	PO	PO 3	PO	PO	PSO	PSO	PSO	PSO4	PSO
	1	2		4	5	1	2	3		5
CO 1					✓					✓
CO 2									✓	
CO 3		✓				✓				
CO 4					✓			✓		
CO 5		✓			✓	✓				

(Admitted from the academic year 2021-2022 onwards) SEMESTER – I

Core Course – III-P21C0C103

Internal Marks : 25 Instruction hrs : 6
External Marks : 75 Credit : 4
Total Marks : 100 Exam Hrs : 3

INDIAN FINANCIAL SYSTEM

OBJECTIVE:

To make the students to understand the financial system followed in our country.

UNIT-I

Indian Financial system- concepts – financial markets – money market – meaning and importance – features – objectives – composition – segments of Indian Money market – difference between money market and capital market.

UNIT-II

New issue market – meaning – new issue market vs. stock exchange – functions of NIM – methods of floating new issue – guidelines – instruments of issue – players – advantages of NIM - disadvantages.

UNIT-III

Secondary market — meaning - service of stock exchanges — listing of securities — advantages — listing procedure — obligations — registration of stock brokers — functions of brokers — kinds of brokers —steps in trading — online trading modus operandi — merits — speculative transactions - defects of Indian capital market.

UNIT-IV

Securities and Exchange Board of India – objectives – functions- powers – organization – SEBI guidelines for primary market, secondary market, bonus shares, rights issue, debentures and underwriters. Investors' protection – need – factors – measures. NSE – Objectives – features; BSE -segments.

UNIT-V

Depository system – definition and meaning – objectives – activities – interacting institutions –depository process - trading in a depository system - SEBI (depository and participants) Regulation Act – benefits – NSDL – CDSL.

UNIT-VI (Not for examinations, only for reference)

Link:1.<u>https://www.managementstudyguide.com/case-study-of-indian-banking-and-financial-services-industry.htm</u>

 ${\bf 2.https://www.icmrindia.org/casestudies/Case_Studies_Industry_Wise.asp?Industry=Financial\%20~Services.}$

Text Book Recommended

1. Financial markets and services, E. Gordon & K. Natarajan, Himalaya publishers.

Reference Books:

1. Financial Services (Indian Financial system), B. Santhanam, Margham publications, Chennai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

OUTCOMES:

On completion of the course the students will be able to:

CO 1	Know the financial system and its working in our country.
CO 2	Explain the functions of regulatory bodies in the financial
	system.
CO 3	Outline the working of financial system in India.
CO 4	Relate capital market and money market.
CO 5	Show how a depository system works.

•	PO 1	PO 2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO 5
CO 1					✓					
CO 2					✓					
CO 3										
CO 4		✓	✓							
CO 5		✓				✓				

(Admitted from the academic year 2021-2022 onwards) SEMESTER - I

Core Course - IV-P21COC104

Internal Marks	:	25	Instruction hrs	:	5
External Marks	:	75	Credit	:	4
Total Marks	:	100	Exam Hrs	:	3
\mathbf{M}	ANAG	EMENT	CONCEPTS		

OBJECTIVE:

To inculcate management skills among the students.

UNIT-I

Management- nature - importance - school of thoughts- Taylor - Henry Fayol - Peter Drucker - Planning - nature - importance - steps - types of planning - types of plans - barriers to effective planning- measures for making planning effective.

UNIT-II

Organization - meaning, nature and significance - steps - organization structure - factors - Departmentation - need - principles - merits and demerits - factors - basis of Departmentation - Organizational change - nature - process - factors - resistance - overcoming resistance to change

.UNIT-III

Direction- concepts – nature – elements – significance – principles – Supervision - responsibilities and functions - qualities - Motivation – nature – importance– process - Maslow's need hierarchy theory-Herzberg's theory- McGregor's theory. Morale – nature – significance - Distinction between motivation and morale.

UNIT-IV

Leadership – nature – importance – functions of a leader –leadership styles - leadership theory- Traits theory, behavioral theory and situation theory. Communication – elements of communication process – principles - essentials - benefits – barriers – making communication effective – essentials of good communication system.

UNIT-V

Control – nature - process – significance – techniques of control - Management Techniques-Business Ethics.

UNIT-VI (Not for examinations, only for reference)

 $\label{lem:case-study-on-Motivation} Case Studies - \frac{https://leaderchat.org/2013/03/04/a-mini-case-study-on-Motivation.}$

https://www.notredameonline.com/resources/leadership-and-management/how-emerge-during-challenging-times/

Text Books:

C.B Gupta – Business Management – Sultan Chand & Sons.

C.D. Balaji – Principles of Management – Margham Publications, Chennai.

Reference Book:

Dinkar Pagare- Business Organisation & Management – Sultan Chand & Sons.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

OUTCOMES:

On completion of the course the students will be able to:

CO 1	apply the management functions.
CO 2	develop leadership quality.
CO 3	Identify the best control techniques in business.
CO 4	Meet the challenges of management.
CO 5	Organize enterprise with business ethics.

	PO1	PO2	P O 3	PO 4	PO 5	PO 6	PO 7	PSO1	PSO2	PSO3	PSO4	PSO 5
CO 1								✓	✓			
CO 2					✓							
CO 3					✓							
CO 4		✓			✓			✓	✓			
CO 5	✓				✓							

(Admitted from the academic year 2021-2022 onwards SEMESTER-I

MAJOR BASED ELECTIVE COURSE - I - P21CO1MBE1:1

Internal Marks	:	25	Instruction hrs	:	5
External Marks	:	75	Credit	:	4
Total Marks	•	100	Exam Hrs	•	3

MANAGERIAL ECONOMICS (Option A)

OBJECTIVE:

To make the students understand the concept of managerial economics, production function, market structure and profit management.

UNIT-I

Managerial Economics- scope-demand determinants- demand forecasting- methods of demand forecasting.

UNIT-II

Production function- return to scale- cost concepts- cost output relationship – short run and long run -Economies & diseconomies of scale- Break even analysis – determination of Break even point – assumptions – usefulness – limitations.

UNIT-III

Market structure and pricing decisions- pricing under perfect competition - Monopoly, Duopoly, Oligopoly and monopolistic competition.

UNIT-IV

Profit management- nature and measurement of profit- profit policiesprofit planning and forecasting.

UNIT-V

Business cycle- definition – phases – minimizing effects of business cycles -National Income- concepts- GNP-GDP-NNP – methods of calculation of National Income.

UNIT VI - (Not for examinations, only for reference)

Case Studies: 1. Zenith electric company, p.no.692, Managerial Economics, Dr.S.Sankaran, Margham Publications, 2008.

2. Casinocollapsible Chair Company, p.no.693, Managerial Economics, Dr.S.Sankaran, Margham Publications, 2008.

Text Book:

1. Managerial Economics, R.L. Varshney and K.L. Maheswari, -Sultan Chand & Sons- New Delhi.

Reference Books:

- 1. Managerial Economics, D.N. Dwivedi, Vikas Publishing House Pvt. Ltd.
- 2. Managerial Economics, S. Sankaran - Margham Publications.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

OUTCOMES:

On completion of the course the students will be able to:

CO 1	Describe demand forecasting of a company
CO 2	Design competition strategy including costing, pricing, product differentiation and market environment.
CO 3	Analyse business problem with a systematic theoretical prime work.
CO 4	Apply the profit policies and management in a business.
CO 5	Understand the economic growth and development concepts – GDP, GNP.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1	✓			√						✓
CO 2	✓									
CO 3				✓	✓			✓		
CO 4			✓	✓						✓
CO 5					✓					

(Admitted from the academic year 2021-2022 onwards) SEMESTER - I

MAJOR BASED ELECTIVE COURSE – I - P21CO1MBE1:2

Internal Marks 25 **Instruction hrs External Marks** 75 4 Credit Exam Hrs **Total Marks** 100 3

INSURANCE AND RISK MANAGEMENT-(Option B) OBJECTIVE:

To make the students understand various principles, provisions of insurance and its basic concepts.

UNIT I

Insurance – functions – nature – principles – kinds – types of insurance organization – role and importance of insurance – individual – business – society.

UNIT II

Insurance contract – general contract – insurable interest – utmost good faith – principles of indemnity – difference between different types of insurance contract - Nature of life insurance contract.

UNIT III

Marine insurance - subject matter - documents - elements - Fire insurance - causes - prevention of loss - fire insurance contract elements – kinds of policies – policy conditions – implied and expressed.

UNIT IV

Transport and motor insurance – progress – challenges – kinds of policies - procedure - Health insurance - prospects.

UNIT V

Risk management – need and objectives – principles – types of risks – association of risk management - risk management in life insurance and general insurance – reinsurance – methods – advantages.

UNIT VI - (Not for examinations, only for reference)

Link: 1. https://www.society insurance.com/case studies.

2. www.icmrindia.org.

Textbook Recommended:

1.Insurance principles and Practices, M.N. Mishra & S.B. Mishra, S. Chand Publications, New Delhi.

Reference Books:

1. Principles of Insurance and risk management, Alka Mittal & SL Gupta, Sultan Chand & Sons, New Delhi.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

OUTCOMES:

On completion of the course the students will be able to:

on completion of the course the students will be used to t					
CO 1	Discuss the role of insurance in economic development.				
CO 2	Explain the nature of life insurance contracts.				
CO 3	Analyse the opportunities in various types of insurance				
	contracts.				
CO 4	Explain the various kinds of policies and procedures.				
CO 5	Familiarize with various types of general insurance.				

1,7461	mapping of outcomes.									
	PO	PO2	PO 3	PO 4	PO 5	PSO	PSO	PSO3	PSO	PSO5
	1					1	2		4	
CO 1		√								
CO 2		√		√						
CO 3						√				
CO 4						√				✓
CO 5		✓				✓				

(Admitted from the academic year 2021-2022 onwards) SEMESTER - I

MAJOR BASED ELECTIVE COURSE – I - P21CO1MBE1:3

Internal Marks	:	25	Instruction hrs	:	5
External Marks	:	75	Credit	:	4
Total Marks	:	100	Exam Hrs	:	3

SERVICES MARKETING (Option C)

OBJECTIVE:

To give students broad understanding of services marketing and provide in depth knowledge about service delivery, success and failure of services marketing.

UNIT I

Introduction to service marketing – meaning, definition, component - characteristics and classification of services- significance – words and believes – differences.

UNIT II

Service marketing mix - meaning, definition - characteristics— product, price, promotion, place, people, physical evidence & processes.

UNIT III

Pricing of service – meaning of price, objectives of pricing - characteristics of service price - factors affecting prices – approaches to pricing services – customer knowledge of service prices.

UNIT IV

Service promotion – market communication – service communication – advertising – sales promotion - personal selling - direct marketing - People in service market mix - service personnel – role of frontline employees

UNIT V

Service failure – recovery and customer retention - Marketing of services: bank, insurance, health, tourism and hotel.

Text Book Recommended:

1. Services Marketing, Dr.L.Natarajan, Margham Publications

Reference Books:

- 1. Services Marketing, S.M. Jha, Himalaya Publishing House
- 2. Services Market and Management, Dr. B.Balaji, S.Chand

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

(Admitted from the academic year 2021-2022 onwards) SEMESTER – I

Skill Enhancement Course –I –P21CO1SE1

Internal Marks : 25 Instruction hrs : 2 External Marks : 75 Credit : 2 Total Marks : 100 Exam Hrs : 2

SPSS PACKAGE I-THEORY

OBJECTIVE:

To gain an understanding of Statistical techniques and learn how to apply them.

UNIT I

Introduction to SPSS, Role of SPSS – Data Editor, Data view, Variable view. Computation of measures of central tendency – Mean – Median.

UNIT II

Correlation: Meaning, types of Correlation: Simple, Multiple, Partial and Rank correlation analysis.

UNIT III

Regression Analysis – Meaning, Line of Best Fit, Regression Equation, Linear Regression, Multiple Regression Analysis and Multiple Regression Model.

UNIT IV

Tests of significance – Small and Large Samples. Meaning, Hypothesis: Null and Alternative. Sample and Population, Standard Error, Variance, Degrees of Freedom.

UNIT V

Analysis of variance (ANOVA): Meaning, Causes of Variation, Assumption, One Way ANOVA, Two Way ANOVA. CHI – Square

test: Meaning, Characteristics, Condition for applying Chi-square test, limitations.

Text Book Recommended:

1. Statistical Package for Social Sciences – Dr. V.Prem Raj – Margham Publications

	SEC A - 15 marks one questions from each unit with alternative choice
Unit 1	2 Question
Unit 2	2 Questions
Unit 3	2 Questions
Unit 4	2 Questions
Unit 5	2 Questions

OUTCOMES:

On completion of the course the students will be able to:

_ · · · I	
CO 1	Able to use current techniques, skills in their own
	business.
CO 2	Able to design, implement and evaluate a computer
	based system.
CO 3	Enable the students to apply in research in order to
	analyse and solve the problem in the organization.
CO 4	Help the students to test the hypothesis in their research.
CO 5	Able to design and test the solutions for problem in the
	job.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1		✓		✓		✓		✓		
CO 2		✓			✓		✓			✓
CO 3				✓		✓	✓	✓		✓
CO 4							✓			✓
CO 5				✓	✓			✓		

(Admitted from the academic year 2021-2022 onwards) SEMESTER - II

Core Course - V-P21C0C205

Internal Marks : 25 Instruction hrs : 6
External Marks : 75 Credit : 5
Total Marks : 100 Exam Hrs : 3

INCOME TAX THEORY LAW AND PRACTICE OBJECTIVE:

To make the students competent in computing total and taxable income and tax liability of individual assesses. It also gives them and expertise in filing of returns and take up job in filing of tax.

UNIT-I

Concept of direct tax – Income Tax – Definition – Bases of charge – Residential Status – Scope of Total Income – Exempted Income – concept of tax avoidance – Evasion – Tax Planning – Meaning and Importance .

UNIT-II

Aggregation of Income – Clubbing of Income – Set off and Carry forward of Losses – Set off Losses within Head – Speculation Loss – Outside Head – Capital Losses of firms – Return of Loss – Deduction from Gross Total Income – Rates of Tax.

UNIT-III

Assessment of Income of an Individual and Firms - Computation of Tax Liability.

UNIT-IV

Procedures for Assessment – Types of Assessment, Self Assessment – Best judgement assessment – Regular assessment – Reassessment – Income tax Returns, Types of Returns - Penalties and Prosecutions - PAN, TAN, TIN – E-Filing – Tax Holiday.

UNIT-V

Collections of Tax – Deduction of Tax at source, Advance Tax , Tax on assessment through demand Notice – Fine and recovery of Taxes - Refund of Tax - Settlement Commission – Application for settlement – Calculation of additional Income Tax – Procedure on receipt of applications.

UNIT -VI (Not for examinations, only for reference)

Link for filing of Income Tax Return: www.incometaxindia.gov.in *INDUSTRIAL VISIT:* Auditor Office to know the procedure of filing of returns.

Text Book Recommended:

1. Income Tax Theory Law and Practice, T.S. Reddy, Y. Hari Prasad Reddy-, Margham Publications.

Reference Books:

- 1., Income Tax Law & Practice, Gaur & Narang Kalyani Publishers.
- 2. Income Tax Law & Practice ,Dr. N.Hariharan Vijay Nicole Pvt Ltd.

Theory and problems shall be in the ratio 40:60 percent

		SEC A- 4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	Theory	-		-
	Problem	4 questions	2 Problem	1 question
	Theory	-		-
Unit 2	Problem	4 questions	2 questions	1 question
Unit 3	Theory	-		-
	Problem	4 questions	2 questions -	1 question
Unit 4	Theory	4 questions	2 questions	1 question
	Problem	-		-
Unit 5	Theory	4 questions	4 questions 2 questions	
	Problem	-		-

OUTCOMES:

On completion of the course the students will be able to:

CO 1	Understand the basic concept of income tax.
CO 2	Have an idea about set off and carry forward of loss and
	clubbing of income
CO 3	Assess the income of individuals
CO 4	Have an expertise knowledge to file return of income tax
CO 5	Take jobs to calculate tax liability and filing of returns

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1					✓					
CO 2				✓	✓	✓				
CO 3		✓			✓					
CO 4		✓		✓	✓					
CO 5		√		✓	✓					

(Admitted from the academic year 2021-2022 onwards) SEMESTER - II

Core Course - VI-P21COC206

Internal Marks : 25 Instruction hrs : 6 External Marks : 75 Credit : 5 Total Marks : 100 Exam Hrs : 3

QUANTITATIVE TECHNIQUES FOR BUSINESS DECISIONS

OBJECTIVE:

To impart knowledge on quantitative techniques so as to help the students in

making business decisions

UNIT-I

Probability distribution - binomial distribution- poison distributionnormal distribution.

UNIT-II

Introduction to Linear Programming – Mathematical formulation – Solving L.P.P using graphical method and simplex method (only simple problems).

UNIT-III

Decision Analysis – Decision under risk – Expected Monetary Value (EMV) Criterion, Expected Opportunity Loss (EOL) – Decision Tree Analysis.

UNIT-IV

Transportation problem: North-west corner method, Least-cost method and Vogel's Approximation method - assignment problem.

UNIT-V

Theory of games- types of games- value of games for pure strategy – mixed strategy - dominance- rule for dominance- solution through graphic method.

UNIT-VI - (Not for examinations, only for reference)

Case Studies Link: 1.www.academia.edu.

2.https://studiousguy.com.

Text Book Recommended:

- 1. Operations Research, Kanti Swarup, P.K. Gupta, Man Mohan-Sultan Chand & Sons- New Delhi.
- 2. Statistical Methods, S.P. Gupta- Sultan Chand & sons New Delhi.

Reference Book:

1 Operations Research,.Prem Kumar Gupta & D.S. Hira- S. Chand Publication.

Theory and problems shall be in the ratio 20:80 percent

		SEC A- 4 qns from each unit with multiple choice	SEC B- 1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	Theory	4 questions		
	Problem	-	2 questions	1 question
	Theory	4 questions		
Unit 2	Problem	-	2 questions	1 question
Unit 3	Theory	4 questions		
	Problem	-	2 questions	1 question
Unit 4	Theory	4 questions		
	Problem	-	2 questions	1 question
Unit 5	Theory	4 questions		
	Problem	-	2 questions	1 question

OUTCOMES:

On completion of the course the students will be able to:

CO 1	Choose the most economical solution to a problem
	within all its limitations or constraints.
CO 2	Describe the behavior of rare events.`
CO 3	Identify optimal choices under conditions of uncertainty.
CO 4	Find minimum transportation cost and time in business.
CO 5	Develop a systematic quantitative approach for deciding the
	best strategy in competitive situations.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1			√							✓
CO 2				✓		✓		✓	✓	
CO 3			√	✓	✓					
CO 4	✓			✓						
CO 5						✓			✓	

(Admitted from the academic year 2021-2022 onwards) SEMESTER - II

Core Course – VII-P21COC207

Internal Marks	:	25	Instruction hrs	:	5
External Marks	:	75	Credit	:	4
Total Marks	•	100	Exam Hrs	•	3

STRATEGIC MANAGEMENT

OBJECTIVE:

A holistic approach to see business issues comprehensively and using core and functional subject knowledge for decision making.

UNIT-I

 $Strategy-tactics-levels\ of\ strategy-strategic\ management-benefits-limitations-Strategic\ decision\ making-approaches-Strategic\ management\ process\ model-elements-participants\ in\ strategic\ management.$

UNIT-II

Strategic Intent – Hierarchy – Vision – Features of Good Vision – Mission – Role of Mission in Strategy Formulation – Mission Statement – Goals and Objectives - Stakeholders and their Expectation – Industry Analysis.

UNIT-III

Strategy formulation- corporate strategy –types-business strategy-Blue Ocean Strategy – Characteristics- Action frame work for Blue Ocean Strategy – Choice of Strategy – Portfolio analysis- BCG Growth-share matrix- limitations.

UNIT-IV

Strategic implementation – procedure for implementation – structural implementation – forms of organization – organizational systems- behavioural implementation – leadership – organizational culture – values – functional implementation – TQM.

UNIT-V

Strategic Control -evaluation- Concept – Barriers in Strategic Controlestablishing strategic control- participants in strategic evaluation and control – Control Process – Techniques -Managing change- strategies for competing in global market- strategies for MNC's companies- strategies for diversified companies.

Unit – VI - (Not for examinations, only for reference)

Case Studies:

1. Business Policy and Strategic Management, L.M. Prasad, , Sultan Chand & Sons.

Business Policy and Strategic Management, Dr. S. Sankaran, Margham Publications, Chennai. Page no A5

Text Book Recommended:

1. Business Policy and Strategic Management, L.M. Prasad, , Sultan Chand & Sons.

Business Policy and Strategic Management, Dr. S. Sankaran, Margham Publications, Chennai. Page no

Reference Book:

- 1. Strategic Management Francis Cherunilam, Himalaya publishing house, Mumbai.
- 2. International & Strategic Management, R.N. Srivastava.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit			
Unit 1	4 Questions	2 Questions	1 Question			
Unit 2	4 Questions	2 Questions	1 Question			
Unit 3	4 Questions	2 Questions	1 Question			
Unit 4	4 Questions	2 Questions	1 Question			
Unit 5	4 Questions	2 Questions	1 Question			

OUTCOMES:

On completion of the course the students will be able to:

00.1	
CO 1	Describe major theories background work, concepts in the field of
	strategic management.
CO 2	Demonstrate a clear understanding of tools and techniques used by
	an executive in developing and executive strategies.
~~~	1 0
CO 3	Find practical solution for diagnosing and solving organizational
	problems.
CO 4	Demonstrate capability of making their own decision in business.
CO 5	Develop their capacity to think and execute strategically.

	PO1	PO2	PO 3	PO 4	PO 5	PSO	PSO	PSO	PSO	PSO
						1	2	3	4	5
CO 1			✓				✓			
CO 2										
CO 3	✓									
CO 4		✓								
CO 5	✓									

## (Admitted from the academic year 2021-2022 onwards) SEMESTER – II

## Core Course - VIII-P21COC208

Internal Marks : 25 Instruction hrs : 4
External Marks : 75 Credit : 4
Total Marks : 100 Exam Hrs : 3

#### FINANCIAL SERVICES

**OBJECTIVE:** To enable the students to know the nature and types of financial services

## UNIT-I

Financial services- meaning- classification- scope- modern activitiesnew financial products and services- challenges facing the financial service sector- Merchant Banking- merchant banking in India servicesscope- problems.

## **UNIT-II**

Hire purchase- features- legal position- Hire purchase and credit sale-Hire purchasing and leasing- Bank credit for Hire purchase- Leasingsteps in leasing- types of lease- advantages- legal aspects problems & prospects. Venture capital- features- scope & importance- venture capital guidelines- methods- Indian scenario.

#### **UNIT-III**

Mutual funds- meaning- origin- classification of funds- importance-investors' rights- guidelines mutual funds in India- reasons for slow growth- future of mutual funds. Credit rating- meaning functions- credit rating in India- benefits- agencies in India- limitations- future of credit rating.

## **UNIT-IV**

Factoring- meaning- terms and conditions- functions- types-factoring Vs discounting- benefits factor in India- Forfeiting- working of forfeiting-benefits of forfeiting- drawbacks- forfeiting in India.

## **UNIT-V**

Securitization- meaning- securitization Vs factoring- securitization of assets- benefits- conditions for securitization- securitization in India-reasons for unpopularity- future prospects. Derivatives meaning- kinds-forward- Futures- features- Forwards Vs Futures- advantages. Options-features – benefits - Swap- features- kinds- advantages.

## **UNIT-VI** - (Not for examinations, only for reference)

**Case Studies:** 1. ICICI Bank Demate Services, p.no.489, Financial Services, E.Gordon K Natarajan, Himalaya Publications, 2018.

2. Padam Electricals Limited, p.no.486, Financial Services, E.Gordon K Natarajan, Himalaya Publications, 2018.

## **Text Book Recommended:**

1. Financial markets and services, E. Gordon & Natarajan, Himalaya Publishing House.

## **Reference Books:**

1. Financial services, B. Santhanam, Margham Publications.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit	
Unit 1	4 Questions	2 Questions	1 Question	
Unit 2	4 Questions	2 Questions	1 Question	
Unit 3	4 Questions	2 Questions	1 Question	
Unit 4	4 Questions	2 Questions	1 Question	
Unit 5	4 Questions	2 Questions	1 Question	

## **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Outline the recent trends in financial services sector.
CO 2	List out the functions of various financial services.
CO 3	Summarise and explain the players in financial sector.
CO 4	Classify factoring, leasing and mutual funds.
CO 5	Describe the process of securitization of assets.

	PO 1	PO 2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO 5
CO 1		✓				<b>✓</b>				
CO 2	✓									
CO 3		✓								
CO 4						<b>√</b>				
CO 5						✓				

## (Admitted from the academic year 2021-2022 onwards) SEMESTER – II

## MAJOR BASED ELECTIVE COURSE Option-A P21CO2MBE2:1

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	5
<b>External Marks</b>	:	<b>75</b>	Credit	:	4
Total Marks	:	100	Exam Hrs	:	3

## **BUSINESS ENVIRONMENT (Option A)**

#### **OBJECTIVE:**

To analyze the business organization as open system and examine the interaction between the organization and its stakeholders.

#### **UNIT I**

Business environment – types – Internal & External – Micro and macro – Porter's competitive forces of industries. Business system – classification of business – classification of industries – characteristics of business.

#### **UNIT II**

Social objectives of business – Elements of culture – cultural traits – sociocultural factors – Social responsibility of business – to shareholders, employees, consumers and community – Arguments for and against social involvement. Social audit – objectives – methods – obstacles. Companies Act and CSR.

#### UNIT III

Industrial policies before and after 1991- IDRA – objectives and provisions - Industrial licensing – privatization – ways & obstacles – benefits and arguments – pitfalls of privatization. Village and small industries – industrial sickness – causes & measures -price and distribution controls – objectives – direct and indirect controls.

#### **UNIT IV**

Labour legislation – principles – classification – labour welfare – welfare and amenities within and outside the establishment – social security measures. Industrial disputes – causes, preventive measures – settlement of disputes – unfair labour practices. Trade union: functions, rights and responsibilities – limitations and problems of trade unions in India. Worker's participation in management: meaning, objectives – forms of participation.

## UNIT V

Global environment – WTO – functions, benefits and criticisms. Foreign investment – significance benefits – criticism against foreign capital – factors affecting international investment- multinational corporations – meaning, merits & demerits. Globalisation of business – factors essential for globalization of business – foreign market strategies – pros and cons of globalization – globalization of Indian business – factors favouring – obstacles.

## **UNIT VI - (Not for examinations, only for reference)**

Link: 1. https:// youtu.be/Xp0ZkOsK-FQ. 2. https:// youtu.be/ZkD-lirgKkY

#### **Text Book:**

1.Business Environment: text and cases, Francis Cherunillam –, Himalaya Publishing House.

#### Reference books:

1. Business environment, Dr. C.D. Balaji, Margham Publications, Chennai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit		
Unit 1	4 Questions	2 Questions	1 Question		
Unit 2	4 Questions	2 Questions	1 Question		
Unit 3	4 Questions	2 Questions	1 Question		
Unit 4	4 Questions	2 Questions	1 Question		
Unit 5	4 Questions	2 Questions	1 Question		

#### **OUTCOMES:**

On completion of the course the students will be able to:

- · · · · · · · · · · · · · · · · · · ·	
CO 1	Know what is business environment and its impact on business.
CO 2	Apply the concepts in their own business.
CO 3	Identify and analyse the issues in business situations and provide
	solutions.
CO 4	Discuss the impact of economic, socio-cultural and labour
	environment over business.
CO 5	Relate State policies, economic legislations and reforms by
	government in their business activities.

	PO2	PO3	PO	PO 5	PO 7	PSO	PSO	PSO	PSO	PSO
			4			1	2	3	4	5
CO 1	✓						<b>√</b>			
CO 2				✓		✓	✓			
CO 3	✓						✓			
CO 4							✓			
CO 5		✓								

## (Admitted from the academic year 2021-2022 onwards)

## **SEMESTER - II**

## MAJOR BASED ELECTIVECOURSE-II(Option B)-P21CO2MBE2:2

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	5
<b>External Marks</b>	:	<b>75</b>	Credit	:	4
<b>Total Marks</b>	:	100	Exam Hrs	:	3

## **RETAIL MARKETING(Option B)**

### **OBJECTIVE:**

To develop an in depth understanding of retail marketing.

#### **UNIT-I**

Retail marketing - Functions of retailers - Characteristics of retailers - Types of retailers - Retail location - Strategies. Branding in Retailing - Brand positioning - Brand name - Brand awareness - advantage.

### **UNIT-II**

Retail Promotion – Promotional advertising – Sales promotion, objectives and Types – Consumerism – reasons for consumerism – evaluation of legislation for consumer protection. E-tailing in India – reasons for growth – challenges to E-tailing.

### **UNIT-III**

Supply chain management – Supply chain structure – objectives Problems – Services of wholesalers – Retail logistics.

### **UNIT-IV**

International retailing – Meaning, Development of international retailing – Factors motivating Retailers to Internationalization, push factors, pull factors – concept of International retailing – Measuring Retail structures, Entry methods – Factors determining market entry strategy.

### **UNIT-V**

Role of information Technology in retailing – Competitive advantages – limitations – system – Online Retailing.

## $\label{eq:continuous} \textbf{UNIT-VI-(Not for examinations, only for reference)}$

Link1Case Study-https://www.business managementideas.com/case - studies/retail-management-case-study-top-3-case-studies/15749.

## 2.https://youtu.be/8XtJqMOg

#### **Text Book Recommended:**

1. A Simple book on Retail Marketing by M.Inbalakshmi, Kalyani Publishers, Chennai.

## Reference books:

1. Retail marketing, Dr. L. Natarajan, Margham Publications, Chennai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit		
Unit 1	4 Questions	2 Questions	1 Question		
Unit 2	4 Questions	2 Questions	1 Question		
Unit 3	4 Questions	2 Questions	1 Question		
Unit 4	4 Questions	2 Questions	1 Question		
Unit 5	4 Questions	2 Questions	1 Question		

#### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Demonstrate the knowledge gained about retail marketing
CO 2	Develop an in-depth knowledge of online retail marketing
CO 3	Understand recent trends in international retailing
CO 4	Identify the various back-end aspects of retail business.
CO 5	Analyse the retail strategy of a specific store or pair of
	stores.

	PO2	PO3	PO 4	PO 5	PO 7	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1				✓			✓			
CO 2				✓			✓			
CO 3		✓								✓
CO 4	✓						✓			
CO 5	✓						✓			

# (Admitted from the academic year 2021-2022 onwards) SEMESTER - II MAJOR BASED ELECTIVE COURSE – II (Option C)P21CO2MBE2:3

Internal Marks	:	25	Instruction hrs	:	4
External Marks	:	75	Credit	:	4
Total Marks	:	100	Exam Hrs	:	3

## **INVESTMENT MANAGEMENT (Option C)**

### **OBJECTIVE:**

To provide knowledge of investment management and to develop skill for investment analysis.

### **UNIT I**

Investment – Objectives of Investment – Classification of Investment – Investment and speculation – Investment and Gambling – Investment Process – Factors favourable for investment.

## **UNIT II**

Risk – Meaning – Causes – Classification – Risk measurement – methods - Return on Investment – Factors determining the return on Investment – measurement of return – traditional and modern methods.

## **UNIT III**

Investment alternatives – Investor classification – Corporate Bonds – features – types – Preference shares – types – Equity shares – features – Derivatives – classification – futures vs options – types of futures and options.

## **UNIT IV**

Portfolio management – Definition – Process – Factors contributing to portfolio management – Principles of portfolio management.- SEBI guidelines for investor protection – investor grievance – ombudsman – arbitration – investor education.

## **UNIT V**

Industrial securities market – New Issue market – Relationship between Primary market and secondary market – Functions of New issue market – Methods of floating new issue – players in NIM – problems of NIM – Secondary market – stock exchange – Characteristics – functions – brokers – Listing – advantages.

#### TEXT BOOK RECOMMENDED:

1. Investment Management by Preethi Singh, Himalaya Publishing house, New Delhi.

## Reference Book

- 1. Investment Analysis and Portfolio Management by Prasanna Chandra, Tata McGraw Hill Education Private Limited.
- 2. Investment Management by V.K. Bhalla, S.Chand.
- 3. Investment Management by V.A. Avadhani, Himalaya Publishing House New Delhi

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

### Course Outcomes:

On completion of the course the students will be able to :

CO 1	Find the process of investment activities.
CO 2	Explain the factors determining the return on investment.
CO 3	Select various avenues of investment`
CO 4	Analyse the portfolio management.
CO 5	List the functions of security market.

	PO	PO	PO3	PO4	PO	PSO1	PSO2	PSO3	PSO4	PSO5	
	1	2			5						
CO 1							✓				
CO 2			✓	✓							
CO 3				✓			✓				
CO 4						✓		✓	✓		
CO 5		✓						✓			

## (Admitted from the academic year 2021-2022 onwards) SEMESTER-II

## Extra Disciplinary Course (EDC)-P21CO2ED

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	2
<b>External Marks</b>	:	<b>75</b>	Credit	:	2
<b>Total Marks</b>	:	100	Exam Hrs	:	3

## WOMEN ENTREPRENEURIAL DEVELOPMENT OBJECTIVE:

To orient the learner towards entrepreneurship as a career option.

#### **UNIT-I**

Women Entrepreneurship- concept, functions- women entrepreneurship in India- problems of Women Entrepreneurship – Qualities for success.

## UNIT-II

Entrepreneurship Development Programmes –Meaning-Objectives-Phases of EDP – Problems.

## **UNIT-III**

Significance of writing the business project- proposal - contents of business project- Designing business process - location - layout - Project report - preparation of project report.

## **UNIT-IV**

Mobilizing resources for start-up - accommodation and utility and preliminary contract with the vendors, suppliers, bankers, and principal customers – basic start-up problems.

## **UNIT-V**

Small Entrepreneurs- definition & Characteristics— benefits to small- scale industries, Incentives and subsidies of Govt. to small scale industries.

## **UNIT-VI** - (Not for examinations, only for reference)

## Link:

1. https://www.researchgate.net/publication/312522683 Success Stories of Women Entrepreneurship Studies.

## 2.https://www.icmrindia.org/3%20resources/casestudies/Shahn az%20Husain1.htm.

## Text Book:

Entrepreneurial Development-S.S. Khanka- Sultan Chand & sons.

## **Reference Books:**

Dynamics of entrepreneurial Development and management, Vasant Desai,—Himalaya Publishing House.

## Industrial visit: Visit to a nearby Entrepreneurial firm or site.

	SEC A - 15 marks one questions from each unit with alternative choice					
Unit 1	2 Question					
Unit 2	2 Questions					
Unit 3	2 Questions					
Unit 4	2 Questions					
Unit 5	2 Questions					

#### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Understand the significance of women entrepreneurship
	for economic development of the country.
CO 2	Know the parameters to access the opportunities and constraints for new business.
CO 3	Acquire knowledge on central and state government schemes to startup and existing enterprises.
CO 4	Students gain interest to become an Entrepreneur.
CO 5	Learn to write a business plan.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1				✓			✓			
CO 2										
CO 3	✓									
CO 4		✓								
CO 5				✓						

## (Admitted from the academic year 2021-2022 onwards)

## SEMESTER – II

### Skill Enhancement Course – II-P21CO2SE2P

Internal Marks:40Instruction hrs:2External Marks:60Credit:1Total Marks:100Exam Hrs:2

**SPSS Package II Practical** 

## **OBJECTIVE:**

To learn SPSS file types data entry selected SPSS procedures and data analysis and interpretation with SPSS .

## **List of Practicals**

- Computation of measures of central tendency Mean / Median.
- 2. Preparation of Simple and multiple correlations Spearman's/ Pearson's - simple/multiple.
- 3. Computation of Regression Simple Multiple.
- 4. Testing of significance small large samples test one two sample. F –test paired sample test.
- 5. Analysis of variance (ANOVA) one way ANOVA two-way ANOVA.
- 6. Testing the data using CHI Square test.

## **Text book Recommended:**

1. Statistical Package for Social Sciences – Dr. V.Prem Raj – Margham Publications

## There will be 5 questions. Out of which 3 should be answered.

Maximum marks 3 x 15 = 45 viva voce = 5 practical note book = 10 Total = 60

## **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Students enable to perform wide range of data management.
CO 2	Students can understand the basic knowledge of SPSS applications
CO 3	Students can have working knowledge on Correlation and regression calculations on SPSS package.
CO 4	Students aware of ANOVA, its uses and procedure for working in research work
CO 5	Students enable to start an own business using SPSS package

	PO	PO	PO	PO 4	PO	PSO	PSO	PSO3	PSO4	PSO
	1	2	3		5	1	2			5
CO 1					✓			✓		✓
CO 2					<b>✓</b>			✓		✓
CO 3								✓	✓	✓
CO 4								✓	✓	✓
CO 5				✓						

# (Admitted from the academic year 2021-2022 onwards) SEMESTER – II Self Study I-P212SS1

Internal Marks : - Instruction hrs : - External Marks : 100 Credit : 2
Total Marks : 100 Exam Hrs : 3

## GENERAL STUDIES FOR RESEARCH FELLOWSHIPS AND LECTURERSHIP UNIT-I

#### TEACHING APTITUDE

Teaching-Nature, Objectives, Characteristics and basic requirements. Learners Characteristics, Factors affecting teaching, Methods of teaching, Teaching aids Evaluation systems.

#### UNIT-2

#### RESEARCH APTITUDE

Research- Meaning, Characteristics and types, steps of research, Methods of Research, Research Ethics, Paper, Article, Workshop, Seminar, Conference and Symposium. Thesis Writing – Its Characteristics and format.

#### **UNIT-3**

#### MATHEMATICAL REASONING

Series - Completion and its Types; Classification - Verbal, Letter, Number, Coding and decoding.

### **UNIT-4**

#### LOGIC-METHODOLOGY AND DATA ANALYSIS

Statement, Premisesm Term – Types of Syllogism, Prepositions, Logical inferences; Fallacies or possible errors in Logical conclusions – Types of Tables and Graphs, Interpretation of data – Sources, acquisition and interpretation, Qualitative and Quantitative data, Graphical representation and mapping of data.

#### **UNIT-5**

### INFORMATION AND COMMUNICATION TECHNOLOGY

Overview of Computer – Hardware, Software, Internet and E-Mailing.  $EDUSAT-Space\ Science\ and\ Communication-Milestones,\ Space$   $Transportation-Earth\ Observations.$ 

#### EXTRA CREDIT COURSE

#### **SUBJECT CODE: INT**

The curriculum includes the internship for students for 30 hours during the summer vacation after the second semester of all PG programs.

#### **OBJECTIVES**

The following are the intended objectives of internship training:

- To Enhance the employability skills of the students.
- To expose students to the industrial/Societal environment, which cannot be simulated in the classroom hence creating competent professionals for the industry and other organizations.
- To Provide possible opportunities to learn, understand and sharpen the real-time technical/managerial skills required at the job.
- To Expose the current technological developments relevant to the subject area of training.
- To make use of Experience gained from the 'Industrial Internship' in classroom discussions.
- To create conditions conducive to quest for knowledge and its applicability on the job.

## **Expected Outcome:**

- An opportunity to get hired by the Industry/ organization.
- Practical experience in an organizational setting.
- Help students to have a preference for the best career option to pursue.
- Opportunity to learn new skills, practice communication, and teamwork skills, and supplement knowledge.
- Provide an opportunity to obtain knowledge and evaluate the working environment of the Industry / Organisation.

## INTERNSHIP DURATION AND ACADEMIC CREDENTIALS:

The following framework is proposed to award academic credit for the internship undergone as part of the programme.

- 1. Internship must be undertaken only with those Institutions /Labs /organizations/ industries the College has linkages.
- 2. The internship has to be carried out during the summer vacation and could be completed within the third semester.
- 3. The duration of the internship is 30 hours at the minimum.
- 4. The students should maintain a training diary during the internship.
- 5. A faculty mentor is allotted for the students by the Head of the Department.
- 6. The mentor will arrange suitable internships for the students allotted to them
- 7. After completion of the internship, the mentor has to make arrangements to get a proper training certificate from the industry/institution.
- 8. The assessment of the internship will be based on the feedback given by the internship provider and the report submitted by the student by the

mentor.

- 9. An abstract for details of the internship in the prescribed format has to be submitted by the departments to the COE on time.
- 10. Two credits are provided for the Internship as extra credits included under the Non-CGPA course for all PG programs.

# LETTER FORMAT GOVERNMENT COLLEGE FOR WOMEN (AUTONOMOUS), KUMBAKONAM

## REQUEST LETTER FROM THE COLLEGE TO INTERNSHIP PROVIDER

10
Cubicate DECLIECT EOD INCTITUTIONAL /INDUCTDIAL

Subject: REQUEST FOR INSTITUTIONAL/INDUSTRIAL TRAINING of M.A./M.Com/M.Sc Degree Programme,

Dear Sir/Madam.

 $T_{\Delta}$ 

You must be aware that our College has made internship mandatory for all M.A./M.Com/M.Sc students.

In view of the above, I request your good self to allow following students of our college for practical training in your esteemed organization. Kindly accord your permission and give at least 30 hours of training for the students to complete the internship.

S.NO	NAME	OF	THE	REG.NO	DISCIPLINE
	\$	STUD	ENT		

If vacancie	s exist, kindly p	olan for Campus/Of	f Campus Interviews			
for	batch passing out	students in above bra	nches.		FORM - 1	
A line of co	nfirmation will be	highly appreciated.		INTERNSHIP DETAILS	(THIS WILL BE	PREPARED IN
			With warm regards,	CONSULTATION V MAINTAINED BY t	WITH FACULTY MEN he department)	TOR AND TO BE
			Yours sincerely,	Student	•	
		Н	ead of the Department.	Name:		
GOVERNMENT	COLLEGE	FOR WOMEN	(AUTONOMOUS),	Campus Address:		<del></del>
		UMBAKONAM	(======,,,	Phone:	Email:	:
_		THE COLLEGE TO PROVIDER	INTERNSHIP	Internship Provider Name:		
То				Title:Company/Organization:		
				Internship Company Adress_		
M.A./M.Cor Dear Sir/Madam, Our Students Organization in the extended to our stud In view of the students for practical	FOR INSTITUTE IN FOR INSTITUTE IN THE IN	ogramme,  le internship training I acknowledge the leg in previous years.  est your good self to esteemed organization	RIAL TRAINING of ag in your esteemed help and the support allow our following on. Kindly accord your estudents to complete		Email:Phone:Department:_  Don  Date of Completion:	
internship.	e at least 50 Hour	is of training for the	students to complete			
	NAME OF THE	REG.NO	DISCIPLINE			
for	batch passing out	students in above bra highly appreciated.	Off Campus Interview nches.  With warm regards, Yours sincerely,			

ne and Reg.No. of the	Student: Name		the Inter	nship Provider:	Student N Work Sup Company Internship	ame: ervisor:		LUATION OF CANDI           Dat           Title:           To	e:
Parameters		Satisfactory		Excellent	Please ev	aluate y	ip: From our candidate by the following be	y indicating the frequen	cy with which you
1 at ancters	improvement	Satisfactory	Good	Excelent	Period of	Internshi	p: From:	To:	
Interest in work Punctuality					Date	Hours	Details of work done	Signature of the Student	Signature of the Supervisor
Reliability									
Responsibility									
Communication									
Team work									
Overall performance									
				•					
Signature of the Mer	ntor: Signature	of the Internship	p Provide	r:					
					Additiona	l comm	ents, if any:		
					\	CT.	nship Provider		

## FORM - 4

## STUDENT FEEDBACK OF INTERNSHIP (TO BE FILLED BY STUDENTS AFTER INTERNSHIP COMPLETION)

cate the degree to which you ag	Strongly Agree	Agree	Disagree
Given me the opportunity to explore a career field			
Allowed me to apply classroom theory to Practice			
Expanded my knowledge			
Helped me develop my written and oral communication skills			
Given me a chance to improve my interpersonal skills			
Provided me with contacts which may lead to future employment			
Helped me clarify my career goals			
nsidering your overall experienc (Tick one).(Satisfactory/ Good		ou rate t	his internshi

## FORM – 5 EVALUATION SHEET (FOR MENTOR)

S.NO	NAME OF THE STUDENT	REG.NO	NO. OF ACTUAL INTER NSHIP HOUR S	GRADE*

^{*} Evaluation based on report submitted by the student and evaluation by Internship provider. (Excellent/ Very good/ Good)

Signature of the Head of the Department Signature of the Mentor

## (Admitted from the academic year 2021-2022 onwards) SEMESTER - III

## Core Course – IX-P21COC309

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	6
<b>External Marks</b>	:	75	Credit	:	5
<b>Total Marks</b>	:	100	Exam Hrs	:	3

#### ADVANCED CORPORATE ACCOUNTING

#### **OBJECTVE:**

To gain an understanding to prepare consolidated financial statements according to Accounting Standards.

#### **UNIT-I**

Bank accounts: Introduction – Legal requirements – preparation of P&L a/c, Guidelines of RBI for P&L a/c and balance sheet (New format).

## **UNIT-II**

Insurance company accounts: Introduction – Types of insurance, Accounts of general insurance companies – preparation of general insurance final accounts, accounting principles for preparation of statements for general insurance business.

### **UNIT-III**

Final accounts of companies: PART II: Form of statement of profit and loss-contents - PART I: Form of the balance sheet -Contents of the Balance Sheet.

### **UNIT-IV**

Human resource accounting – meaning – Valuation of human resources; cost based methods of human resource valuation; value based method human resource valuation; Recording and presenting in financial statements. Accounting for Price level changes or Inflation Accounting – Introduction – limitation of Historical Accounting - Inflation Accounting: Different methods of Inflation accounting: Current purchase power method, computation of gain or loss on monetary items; current cost accounting method.

#### **UNIT-V**

Accounting Standards: Introduction – Meaning of Accounting Standards – Objectives of Accounting Standards – Significance of Accounting Standards – International Accounting Standards - Accounting Standards in India – Scope and Functions of Accounting Standards board – Audited financial statements: AS 1 – Disclosure of accounting Policies: AS 2 – Valuation of Inventories: AS 3 – Cash flow Statement: AS 4 – Contingencies and Events occurring after the balance sheet date: AS 6 – Depreciation Accounting: AS 10 – Accounting for fixed Assets: AS 20 – Earning per share: AS 22 – Accounting for Taxes on Income.

**UNIT-VI - (Not for examinations, only for reference)** 

Case Studies: Link-1.https://www.researchgate.net.

2.shodhganga.inflibnet.ac.in

#### **Text Book Recommended:**

1. Corporate Accounting Reddy, T.S. & Murthy A., Margham Publications, Chennai,

## **Reference Books:**

- 1. Advanced Accountancy -Gupta, R.L. & RadhaSwamy, M., , S.Chand & co., New Delhi.
- 2. Corporate Accounting -Jain, S.P. & & Narang,K.L., , Kalyani Pub,Ludhiyana,

Theory and problems shall be raised in the proportion as ratio 40:60

		SEC A- 4 qns from each unit	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
		with multiple choice		
Unit 1	Theory	4 questions	1 questions	
	Problem	-	1 problem	1 problem
	Theory	4 questions	1 questions	
Unit 2	Problem	-	1 problem	1 problem
Unit 3	Theory	4 questions	1 questions	
	Problem	-	1 problem	1 problem
Unit 4	Theory	4 questions	2 questions	
	Problem	-		1 problem
Unit 5	Theory	4 questions	2 questions	
	Problem	-		1 problem

#### percent

#### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Prepare final accounts of Banking companies.
CO 2	Draft final accounts for Insurance Companies
CO 3	Prepare final accounts as per Form I and Form II of the companies Act.
CO 4	Apply the methods of human resource accounting and inflation accounting.
CO 5	Make use of accounting standards while preparing final accounts.

The state of the s										
	PO1	PO	PO	PO 4	PO 5	PSO	PS	PSO	PS	PSO
		2	3			1	O2	3	O4	5
CO 1	✓									
CO 2		✓	✓							
CO 3						✓				✓
CO 4						✓	✓			
CO 5							✓			✓

# (Admitted from the academic year 2021-2022 onwards) SEMESTER - III CORE COURSE - X-P21COC310P

Internal Practical Marks : 40 Instruction hrs : 6 External Practical Marks : 60 Credit : 4 Total Marks : 100 Exam Hrs : 3

#### COMPUTER APPLICATION IN BUSINESS- PRACTICAL

### **OBJECTIVE:**

To enable students to understand the application of computer in business. To help them apply various accounting procedures through tally software

## **List of Practical:**

Ms-Excel (unit-1)

- 1. Creating worksheet like mark sheet, pay slip, PF contribution list, etc.,
- 2. Creating charts
- 3. Creating a list for the Enclosures.
- 4. Filtering the data using Auto filter custom Filters using comparison operations.

Online banking (unit-2)

- 1. How to access online banking
- 2. Create Account Pass Word Setting
- 3.Steps in pass word change.

MS –Power Point (Unit-3)

- 1.Create a Slide.
- 2. Using Animation Effect
- 3. Presentation.

Accounting Package (Unit-4& 5)

- 1. Preparing voucher entries for the given transactions.
- 2. Preparing final accounts from trial balance given with any 0 adjustments.

## **UNIT-VI - (Not for examinations, only for reference)**

Link: 1,www.slideshare.net

2. www.practicalldb.com

There will be 5 questions from each units carrying 15 marks. Out of which 3 should be answered.

Maximum marks	$3 \times 15 =$	45
viva voce	=	5
practical note book	=	10
Total	=	60

#### **Text Book:**

- 1. MS office 2000, Sanjay Saxena, Vikas publishing house.
- 2. Computer Applications in Business, Srinivasan Vallabhan S.V., Sultan Chand.

### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Create graphs and other visual data representation in Excel
CO 2	Create an account online banking.
CO 3	Present data and information using animations, transitional
	effects etc.,
CO 4	perform all basic accounting functions
CO 5	Make use of accounting software

	PO1	PO	PO	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
		2	3							
CO 1		✓		✓						
CO 2		✓								
CO 3	✓									✓
CO 4		✓	<b>√</b>	✓					✓	
CO 5		✓	<b>√</b>	✓				✓		✓

## (Admitted from the academic year 2021-2022 onwards) **SEMESTER - III**

Core Course – XI-P21COC311

**Internal Marks** 25 **Instruction hrs External Marks 75** Credit **Total Marks** 100 Exam Hrs

## INTERNATIONAL FINANCIAL MANAGEMENT **OBJECTIVE:**

To provide an understanding of financial management in an International Perspective.

**UNIT-I** Finance function in the international context- BOP- IMF- Globalizations-

Threat and opportunities- WTO- origin- functions- structure.

#### **UNIT-II**

Foreign Exchange- Rate of exchange- types- factors affecting exchange rate-participants- The Indian Foreign Exchange Market.

## **UNIT-III**

Management of Foreign exchange Risk- problems faced by a firm- types of risks- techniques in managing risks- Terms of payment and foreign trade finance- open account- documentary bills- letters of credit- pre shipment and post shipment finance.

## **UNIT-IV**

International Capital Markets- International Financial operations- Euro currency and Euro and markets- Instruments of Euro currency markettypes of Euro bonds- special features in the International Bond Market-Euro bond vs. Euro currency loan.

## **UNIT-V**

FIIs- GDR & ADR - FDI - Trends in global FDI.

**UNIT-VI - (Not for examinations, only for reference)** 

Link: 1. https://youtu.be/03PPZdgwRd8

2. https://voutu.be/r6oVh2YHoiA

## **Text Book Recommended:**

1. International Financial Management, R.L. Varshney & Bhashyam, Sultan Chand & Sons, Delhi.

#### **Reference Books:**

1. International Trade and Export management, Francis Cherunilam, Himalaya Publishers.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit	
Unit 1	4 Questions	2 Questions	1 Question	
Unit 2	4 Questions	2 Questions	1 Question	
Unit 3	4 Questions	2 Questions	1 Question	
Unit 4	4 Questions	2 Questions	1 Question	
Unit 5	4 Questions	2 Questions	1 Question	

### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Learning financial management from an international perceptive.
CO 2	Understand international capital and foreign exchange market and their functions.
CO 3	Identify risk relating to exchange rate, fluctuation and develop strategy to deal with them.
CO 4	Learn the functions of capital markets with exploring on foreign markets.
CO 5	Know the sources of external finance and international institutions.

	PO1		PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
		O2								
CO 1										
CO 2			✓							
CO 3					✓					
CO 4						✓				
CO 5	✓									

## (Admitted from the academic year 2021-2022 onwards)

## **SEMESTER - III**

## **Core Course – XII- P21COC312**

Internal Marks : 25 Instruction hrs : 6 External Marks : 75 Credit : 4 Total Marks : 100 Exam Hrs : 3

## RESEARCH METHODOLOGY

## **OBJECTIVE:**

To give students a broad understanding of research methodology, including qualitative and quantitative methods

## **UNIT-I**

Research in business- definition, meaning & nature- scope, objectives and qualities of research- methods and techniques of research.

## **UNIT-II**

Research design- features - Formulation of Research problem- Testing of Hypothesis.

## **UNIT-III**

Methods of data collection – primary and secondary - observation-interview questionnaire& schedule - attitude measurements & scales – sample and sampling methods – Types – Random and Non Random.

## **UNIT-IV**

Correlation and Regression - Hypothesis : testing of hypothesis- type I and type II errors – Levels of Significance- Chi-Square – ANOVA.

### **UNIT-V**

Report writing and presentation steps in report writing - substance of report- format of reports importance of foot note and bibliography – index vs bibliography.

## **UNIT-VI** – (Not for examinations, only for reference)

## **Case Studies**

Link: 1. https://research.methodology.net

2. www.researchgate.net.

**Note: Theory only** 

## **Text Books Recommended:**

- 1.Research Methodology- Methods & Techniques, C.R. Kothari, New Age International Publishers.
- 2.Research Methodology, P. Ravilochanan, Margham Publications, Chennai.

#### **Reference Books:**

- 1. Research methodology, P.Saravanavel, Kitab Mahal, Allahabad.
- 2.Research methodology in management, V.P. Michael, Himalaya Publishing House, Mumbai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

## **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Outline various kinds of research objectives for doing research.
CO 2	Develop apply the research process
CO 3	Identify the sources of data collection.
CO 4	Utilise measurement and scaling techniques as well as quantitative data analysis.
CO 5	Develop the research methodology

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1			<b>✓</b>			✓				
CO 2			<b>√</b>			✓				
CO 3			<b>√</b>					✓		✓
CO 4					✓				✓	
CO 5			<b>√</b>							✓

## (Admitted from the academic year 2021-2022 onwards)

#### SEMESTER – III

## MAJOR BASED ELECTIVE COURSE – III(OPTION A) - P21CO3MBE3:1

Internal Marks	:	25	Instruction hrs	:	6
<b>External Marks</b>	:	<b>75</b>	Credit	:	5
Total Marks	:	100	Exam Hrs	:	3

## **HUMAN RESOURCE MANAGEMENT (Option A)**

#### **OBJECTIVE:**

To make the students understand the functions, process and task of human resource management.

## **UNIT-I**

Introduction to Human Resource Management – concept, features, functions and objectives –Evolution of HRM – HRM in practice- skills for HR professionals – HRM model – organizational culture and HRM-Recent trends in HRM.

#### UNIT-II

Human Resource Planning – nature, importance and factors affecting HRP – requisites for successful HRP- barriers – employee resourcing, selection and placement- Wage concept and structure –– objectives – essentials methods of wage payment - incentive schemes – essentials – types.

### **UNIT-III**

Training and Development – concept- nature of training – training process- training methods – career development – executive development – impediments to effective training – effective training.

### **UNIT-IV**

Performance appraisal – performance appraisal methods – limitations – essentials of sound appraisal system-Promotion and Transfer.

## **UNIT-V**

Industrial Relation – nature, scope and objectives – causes and effects of poor industrial relations – suggestions to improve IR- Recent trends in HRM – e-HRM.

## **UNIT-VI** - (Not for examinations, only for reference)

Case Studies: Human Resource Management, K.Aswathappa, Tata McGraw Hill Education Pvt Ltd, New Delhi, 2010

- 1. Travails of Training Manager p.no.275
- 2. Mechanist's Indisciplined Behaviour p.no.323
- 3. Farmington, Connecticut-based Otis Elevator p.no.324.

Field Visit: Visit HR department in any institution.

**Note: Theory only.** 

### Text Book Recommended:

1.Human Resource Management:Text and Cases, K,Aswathappa, Tata McGraw Hill Edn Pvt Ltd, New Delhi

#### **Reference Books:**

- 1.Personnel Management C.B. Mamoria & SV. Gankar, Himalaya publishing house, Mumbai.
- 2. Human Resource Management, C.B. Gupta, Sultan Chand & Sons, New Delhi.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

## **OUTCOMES:**

On completion of the course the students will be able to:

	1
CO 1	Show about human resource management.
CO 2	Apply design and evaluate various recruitment and placement
	policies, develops selection and interviewing process.
CO 3	Develop ways in which training and development programmes
	can be provided to the employees.
CO 4	Demonstrate the performance appraisal and reward system for
	the organization.
CO 5	Select the strategy for good industrial relation.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1	✓	✓					<b>✓</b>			
CO 2				✓			✓			
CO 3		✓		✓			✓			✓
CO 4		✓		✓						
CO 5				✓			✓			

## (Admitted from the academic year 2021-2022 onwards)

#### **SEMESTER - III**

## MAJOR BASED ELECTIVE COURSE III –(option b) P21CO3MBE3:2

Internal Marks	:	25	Instruction hrs	:	6
<b>External Marks</b>	:	<b>75</b>	Credit	:	5
<b>Total Marks</b>	:	100	Exam Hrs	:	3

## **CUSTOMER RELATION MANAGEMENT (Option B)**

#### **OBJECTIVE:**

To facilitates the students to understand the Concepts and Principles of CRM.

#### **UNIT-I**

Introduction – CRM Emerging Concepts – Need for CRM – CRM Applications – Principles of Customer Relation – Customer loyalty and optimizing customer relationships- Relationship building Strategies – Building Customer Relationship – Management by Customer Retention – Stages Retention – Sequences in Retention Process.

## **UNIT-II**

CRM Process: Introduction and Objectives – CRM Cycle – Assessment Phases – Planning Phase – Executive Phase – Modules in CRM – 4's of CRM Process.

### **UNIT-III**

CRM Architecture – Analytical CRM – Managing and Sharing Customer Data – Customer Information Data Bases – Ethics and Legalities of Data Base – Data Warehousing and Data Mining Concepts – Data Analysis – Market Basket Analysis(MBA) – Click Stream Analysis – Personalization and Elaborative Filtering.

## .UNIT-IV

CRM Implementation – Choosing the right CRM Solution – Framework for implementing CRM – A Step –by-Process – Five Phases of CRM Project.

## **UNIT-V**

Development of Customization – Beta Test and Data Import – Train and Retain – Roll out and System Hand-Off – Support – System Optimization and Follow-Up – Client / Server CRM Model; Uses of CRM in Call Centre using Computer Telephony Integration (CTI) – CIT functionality.

## $\label{eq:UNIT-VI} \textbf{UNIT-VI} - (\textbf{Not for examinations, only for reference})$

### **Case Studies**

Link :1. https://images.app.goo.gl/9f2UnKwxqYGNcYe36. 2..https.//www`icmrindia.org/casestudies/Management.asp?area=Customer%20Relationship%20 Management.

### Text Book Recommended:

1.Mohammed, H. Peeru and A.Sagadevan(2004) CUSTOMER RELATIONSHIP MANAGEMENT, Vikas Publishing House, Delhi.

#### **Reference Books:**

**1.** Alok Kumar Rai, CUSTOMER RELATIONSHIP MANAGEMENT CONCEPTS & CASES, Prentice Hall of India Pvt Ltd, New Delhi.2011 **2.** S. Shanmugasundaram, CUSTOMER RELATIONSHIP

MANAGEMENT, Prentice Hall of India Pvt Ltd, New Delhi.2011

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit		
Unit 1	4 Questions	2 Questions	1 Question		
Unit 2	4 Questions	2 Questions	1 Question		
Unit 3	4 Questions	2 Questions	1 Question		
Unit 4	4 Questions	2 Questions	1 Question		
Unit 5	4 Questions	2 Questions	1 Question		

## **OUTCOMES:**

On completion of the course the students will be able to:

00.1	CI 1 C LD CCDM
CO 1	Show about Concepts and Process of CRM.
CO 2	Explain the process of CRM
CO 3	Develop skills to analyse and issues related data based CRM
CO 4	Evaluate CRM Implementation Strategies.
CO 5	Understand various usage of CRM Model.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1						✓	✓			
CO 2						✓				
CO 3				✓						
CO 4	✓			✓						
CO 5		✓								

# (Admitted from the academic year 2021-2022 onwards) SEMESTER - III MAJOR BASED ELECTIVE COURSE –III – (Option C ) P21CO3MBE3:3

Internal Marks	:	25	Instruction hrs	:	6
External Marks	:	75	Credit	:	5
Total Marks	:	100	Exam Hrs	:	3

## **MARKETING MANAGEMENT (Option C)**

### **OBJECTIVE:**

To provide basic knowledge of concepts, principles tools and techniques of marketing.

#### **UNIT-I**

Marketing Definition – Evolution of marketing concept - Features of Marketing — Marketing Functions. Market Segmentation.`

## **UNIT-II**

Buyer Behaviour: Determinants of Consumer buying behaviour – Product – Product Classification-Product Policy - Product mix: Factors Influencing Product Mix – Major Product Mix Strategies – Product life cycle – New Product Development – Product Diversification – Elimination.

### **UNIT-III**

Price — Objectives — Factors determining pricing —Procedure for Price Determination — Pricing Policy- Kinds Pricing

## **UNIT-IV**

Promotion - Channels of distribution - Kinds of Middlemen - Services Rendered by Wholesalers - Services of the Retailers - Forms of Promotion: Sales Promotion - Personal Selling - publicity - Public Relation - Advertising Media - Advantages & Disadvantages.

## **UNIT-V**

Modern Marketing: E marketing: Meaning — Business Models Associated with E-Marketing — Websites Associated with E-Marketing Benefits - Limitations of E-Marketing — Scope of E-Marketing-Limitation — Green Marketing — Digital Marketing — Online marketing. **FIELD VISIT**: To know the sales promotion methods undertaken by any company.

#### **Text Book Recommended:**

1. Marketing management by R.S.N Pillai & Baghavathi, S.Chand Publications, 2017

## **Reference books:**

1. Marketing Dr.J.Jayasankar, Margham Publications

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

### **Course Outcomes:**

On completion of the course the students will be able to:

CO 1	Understanding of the marketing concept.								
CO 2	Identify the challenges associated with creating a successful								
	new product.								
CO 3	Understand the primary factors to be considered in pricing.								
CO 4	Understand the channels of distribution and why								
	organizations use them.								
CO 5	Describe the stages of consumer buying process, consumer								
	awareness and protection.								

	PO	РО	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
	1	2								
CO 1		✓								
CO 2				✓		✓				
CO 3				✓					✓	
CO 4							✓		✓	
CO 5			✓						✓	

#### M.COM

## (Admitted from the academic year 2021-2022 onwards) **SEMESTER - III** Self Study II-P21CO3SS2

Internal Marks Instruction hrs: External Marks 100 Credit Total Marks 100 Exam Hrs

## COMMERCE FOR COMPETITIVE EXAMINATIONS **OBJECTIVE:**

To provide quality education and enable the students to attend the competitive exams with confidence.

#### **Unit 1: Business Environment and International Business**

Concepts and elements of business environment: Economic environment- Economic systems, Economic policies(Monetary and fiscal policies); Political environment- Role of government in business; Legal environment- Consumer Protection Act, FEMA; Socio-cultural factors and their influence on business; Corporate Social Responsibility (CSR) -Scope and importance of international business; Globalization and its drivers; Modes of entry into international business -Theories of international trade; Government intervention in international trade; Tariff and non-tariff barriers; India's foreign trade policy

Foreign direct investment (FDI) - Types of FDI, Costs and benefits of FDI to home and host countries; Trends in FDI; India's FDI policy -Balance of payments (BOP): Importance and components of BOP -Regional Economic Integration: Levels of Regional Economic Integration; Trade creation and diversion effects; Regional Trade Agreements: European Union (EU), ASEAN, SAARC, NAFTA - IMF, World Bank, UNCTAD - World Trade Organisation (WTO): Functions and objectives of WTO; Agriculture Agreement; GATS; TRIPS; TRIMS

## **Unit 2: Accounting and Auditing**

Basic accounting principles and concepts - Partnership Accounts: Admission, Retirement, Death, Dissolution and Insolvency of partnership firms - Corporate Accounting: Issue, forfeiture and reissue of shares; Liquidation of companies; Acquisition, merger, amalgamation and reconstruction of companies - Holding company accounts - Cost and Management Accounting: Marginal costing and Break-even analysis; Standard costing; Budgetary control; Process costing; Activity Based Costing (ABC); Costing for decision-making; - Financial Statements Analysis: Ratio analysis; Funds flow Analysis; Cash flow analysis -Human Resources Accounting; Inflation Accounting- Indian Accounting

Standards - Auditing: Independent financial audit; Vouching; Verification ad valuation of assets and liabilities; Audit of financial statements and audit report; Cost audit.

#### **Unit 3: Business Economics**

Meaning and scope of business economics - Objectives of business firms -Demand analysis: Law of demand; Elasticity of demand and its measurement; Relationship between AR and MR - Consumer behavior: Utility analysis; Indifference curve analysis - Law of Variable Proportions: Law of Returns to Scale. Theory of cost: Short-run and longrun cost curves - Price determination under different market forms: Perfect competition; Monopolistic competition; Oligopoly- Price leadership model: Monopoly: Price discrimination - Pricing strategies: Price skimming; Price penetration; Peak load pricing

#### **Unit 4: Business Finance**

Scope and sources of finance; Lease financing - Cost of capital and time value of money - Capital structure - Capital budgeting decisions: Capital budgeting analysis - Working capital management; Dividend decision: Theories and policies - Risk and return analysis; - International monetary system - Foreign exchange market; Exchange rate risk and hedging techniques - International financial markets and instruments: Euro currency; GDRs; ADRs - International arbitrage

#### **Unit 5: Business Statistics and Research Methods**

Measures of central tendency - Measures of dispersion - Measures of skewness - Correlation and regression of two variables - Probability distributions: Binomial, Poisson and Normal distributions - Research: Concept and types; Research designs - Data: Collection and classification of data - Sampling and estimation: Concepts; Methods of sampling probability and non probability methods; Sampling distribution; Hypothesis testing: ANOVA - Chi-square test - Report writing

Unit 6: Business Management and Human Resource Management Principles and functions of management - Organization structure: Formal and informal organizations; Span of control - Responsibility and authority: Delegation of authority and decentralization - Motivation and leadership: Concept and theories Corporate governance and business ethics - Human resource management: Concept, role and functions of HRM; Human resource planning; Recruitment and selection; Training and development; - Job evaluation; Incentives and fringe benefits -Performance appraisal including - Collective bargaining and workers' participation in management - Personality: Perception; Attitudes; Emotions; Group dynamics; Power and politics; Conflict and negotiation; Stress management- Organizational Culture: Organizational development

and organizational change.

## **Unit 7: Banking and Financial Institutions**

Overview of Indian financial system - Types of banks: Commercial banks; Regional Rural Banks (RRBs); Foreign banks; Cooperative banks - Reserve Bank of India: Functions - Banking sector reforms in India: Risk management - Financial markets: Money market; Capital market; Government securities market - Financial Institutions: Development Finance Institutions (DFIs); Non-Banking Financial Companies (NBFCs); Mutual Funds - Pension Funds - Financial Regulators in India - Digitization of banking and other financial services: Internet banking; mobile banking; Digital payments systems - Insurance: Types of insurance- Life and Non-life insurance; Risk classification and management; Factors limiting the insurability of risk; Re-insurance; Regulatory framework of insurance- IRDA and its role.

## **Unit 8: Marketing Management**

Marketing - Concept and approaches, Marketing channels, Marketing mix, Strategic marketing planning - Market segmentation, targeting and positioning, Product decisions - Concept -Product line- Product mix decisions- Product life cycle- New product development - Pricing decisions: Factors affecting price determination; Pricing policies and strategies

Promotion decisions: Role of promotion in marketing; Promotion methods - Advertising; Personal selling; Publicity; Sales promotion tools and techniques; Promotion mix - Distribution decisions: Channels of distribution; Channel management - Consumer Behaviour; Consumer buying process; factors influencing consumer buying decisions - Service marketing - Trends in marketing: Social marketing; Online marketing; Green marketing; Direct marketing; Rural marketing; CRM - Logistics management

## **Unit 9: Legal Aspects of Business**

Indian Contract Act, 1872 - Elements of a valid contract - Capacity of parties; Free consent; Discharge of a contract; Breach of contract and remedies against breach; Quasi contracts; - Special contracts: Contracts of indemnity and guarantee; contracts of bailment and pledge; Contracts of agency - Sale of Goods Act, 1930: Sale and agreement to sell; Doctrine of Caveat Emptor; Rights of unpaid seller and rights of buyer - Negotiable Instruments Act, 1881: Types of negotiable instruments; Negotiation and assignment; Dishonor and discharge of negotiable instruments - The Companies Act, 2013: Nature and kinds of companies; Company formation; Management, meetings and winding up of a joint stock company - The Competition Act, 2002: Objectives and main provisions - The Information Technology Act, 2000: Objectives and main provisions; Cyber crimes and penalties - Goods and Services Tax (GST):

Objectives and main provisions; Benefits of GST; Implementation mechanism; Working of dual GST

## **Unit 10: Income-tax and Corporate Tax Planning**

Income-tax: Basic concepts; Residential status and tax incidence; Exempted incomes; Agricultural income; Computation of taxable income under various heads; Deductions from Gross total income; Assessment of Individuals; Clubbing of incomes - Transfer pricing Corporate Tax Planning: Concepts and significance of corporate tax planning; Tax avoidance versus tax evasion; Techniques of corporate tax planning; Tax considerations in specific business situations: Make or buy decisions; Own or lease an asset; Retain; Renewal or replacement of asset; Shut down or continue operations - Deduction and collection of tax at source; Advance payment of tax; E-filing of income tax returns.

#### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Knowledge in the respective subjects.
CO 2	Attend the competitive exams like NET, TRB with confidence.
CO 3	Make use of handy source of multiple choice questions in
	various topics in commerce
CO 4	Acquire employment opportunities.
CO 5	Recall with their subjects.

	PO1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1					✓	✓	✓	✓		✓
CO 2		✓								
CO 3		✓								
CO 4		✓								
CO 5		✓				✓				

## M.Com (Admitted from the academic year 2021-2022 onwards) SEMESTER - IV Core Course – XIII-P21COC413

Internal Marks	:	25	Instruction hrs	:	6
<b>External Marks</b>	:	<b>75</b>	Credit	:	5
<b>Total Marks</b>	:	100	Exam Hrs	:	3

## SECURITY ANALYSIS AND PORTFOLIO MANAGEMENT OBJECTIVE:

To provide students an exposure to investment and portfolio management.

### UNIT-I

Investment- meaning- Speculation-Gambling and Investment – Investment objectives – investment process- Investment planning and alternatives – Securities Market: Participants – Types of Securities - Risk and Return – Types of Risk.

## UNIT-II

Fundamental analysis: Economic analysis – Economic Forecasting – Industry Analysis: Kinds of Industries – Industry Life Cycle - Company analysis: Qualitative and Quantitative factors – Financial Analysis.

## **UNIT-III**

Technical analysis - Dow theory- Bar Charts - Candlestick Charts - Oscillator and Indicators - Volume of Trade - Moving Average - Efficient market Theory: Random Walk - Technical Vs Fundamental analysis.

## **UNIT-IV**

Portfolio Construction – Traditional Approach – Selection of Portfolio - traditional vs modern approach – Portfolio-Markowitz Model: Simple Diversification – Markowitz Efficient Frontier.

## **UNIT-V**

Sharpe Single Index Model - Sharpe's optimal portfolio. Capital Asset Pricing Model (CAPM): Assumption - CAPM Theory - Security Market Line (SML). Arbitrage Pricing Theory - CAPM Vs Arbitrage Pricing theory - portfolio evaluation: Sharpe's, Trynor's, Jensen's Performance Model.

## **UNIT-VI** - (Not for examinations, only for reference)

Case Studies:link-1. https://youtu.be/2HdHnQhlikg-Return or Investment. 2. https://www.icmrindia.org.

**Note: Theory only.** 

#### Text Book:

1. Security Analysis and Portfolio management -Punithavathi Pandian, , Vikas Publishing House pvt. ltd.

#### **Reference Books:**

2. Investment Management (Security analysis and portfolio management)-Preethi Singh, Himalaya Publishing House.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

#### **OUTCOMES:**

On completion of the course the students will be able to:

CO 1	Analyse the various investments and their risk and return in
	the security market.
CO 2	Explain the fundamental factors influencing investment in stock market.
CO 3	Make use of technical analysis in preparing graph, bar and Charts.
CO 4	Construct optimal Portfolio Securities
CO 5	Analyse the performance ranking of different funds.

mapping of outcomes.										
	PO2	PO3	PO 4	PO 5	PO 7	PSO1	PSO2	PSO3	PSO4	PSO5
CO 1			<b>√</b>	✓						
CO 2		✓							✓	
CO 3				✓				✓		
CO 4						✓				✓
CO 5					✓	✓				

## (Admitted from the academic year 2021-2022 onwards) SEMESTER - IV

## Core Course - `XIV-P21COC414

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	6
<b>External Marks</b>	:	<b>75</b>	Credit	:	4
<b>Total Marks</b>	:	100	Exam Hrs	:	3

#### ENTREPRENEURIAL DEVELOPMENT

### **OBJECTIVE:**

To develop and systematically apply an entrepreneurial way of thinking that will allow them to identify and create business opportunities that may be commercialized successfully.

### UNIT-I

Entrepreneur- Definitions, Characteristics, Functions & types, Entrepreneurship- definition, meaning- Role of Entrepreneurship in economic development- factors affecting entrepreneurial growth.

## **UNIT-II**

Women Entrepreneurship- concept, functions- women entrepreneurship in India- problems of Women Entrepreneurship- Rural Entrepreneurmeaning, need, problems of rural Entrepreneurship.

## UNIT-III

Project Identification & Selection- Project formulation – project appraisal- Project report.

### **UNIT-IV**

Sources of finance - Institutional finance to Entrepreneurs- Institutional support to Entrepreneurs- Entrepreneurial development programs.

## **UNIT-V**

Small Entrepreneurs- definition & Characteristics- Taxation – benefits to small- scale industries, Incentives and subsidies of Govt. to small scale industries-MSME.

## **UNIT-VI** - (Not for examinations, only for reference)

Case Studies: Entrepreneurial Development: Dr.S.S.Khanka, S.Chand & Co Ltd Pulication, 2011

- 1. Raj Bahadur Singh Oberoi Did All His Way.
- 2. Right Rails of Ravindra Bam
- 3` YCB: Dedicateed to Rural Entrepreneurship Development.

#### **Text Book:**

1.S.S. Khanka- Entrepreneurial Development- Sultan Chand & sons.

#### **Reference Books:**

- 1. Vasant Desai, Dynamics of entrepreneurial Development and management Himalaya Publishing House.
- 2. Gorden & Natarajan- Entrepreneurial Development- Himalaya Publishing House.
- 3. Prakash G Apte, International Financial Management- Tata McGraw Hill publishing co. ltd.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit				
Unit 1	4 Questions	2 Questions	1 Question				
Unit 2	4 Questions	2 Questions	1 Question				
Unit 3	4 Questions	2 Questions	1 Question				
Unit 4	4 Questions	2 Questions	1 Question				
Unit 5	4 Questions	2 Questions	1 Question				

## **OUTCOMES:**

On completion of the course the students will be able to:

	on completion of the course the students will be use to:								
CO 1	Construct different stages related to the entrepreneurial								
	process								
CO 2	Apply different entrepreneurial strategies required in								
	business.								
CO 3	Develop skills needed to run a business successfully								
CO 4	Make use of skills required for initiating entrepreneurial activities								
CO 5	Analyse opportunities and threats entrepreneurship.								

	PO	PO2	PO3	PO 4	PO	PO 7	PSO1	PSO	PSO	PSO	PSO5
	1				5			2	3	4	
CO 1					✓			<b>✓</b>			
CO 2		✓			✓		✓				
CO 3					✓						✓
CO 4					✓						
CO 5					✓			✓			✓

## CORE COURSE-XV PROJECT/DISSERTATION WITH VIVA VOCE

**Objectives:** To promote original thinking, insemination of knowledge, modulation and innovation of thought, as an exercise, to transport the young minds to the expanding horizon of their chosen area of knowledge and transform them into knowledge generators.

<b>Project / Dissertation</b>	80 Marks
2 Reviews	20+20 = 40 marks
Report Valuation	40 Marks

Viva voce 20 Marks

#### **COURSE OUTCOMES:**

Upon completion students should be able to

CO1: demonstrate a sound technical knowledge on selected project topic.

CO2: undertake problem identification, formulation and solution.

CO3: design solutions to complex problems utilising a systems approach

CO4: communicate research outcomes in written and oral forms

CO5: undertake research as a profession.

CO	PO1	PO2	PO3	PO4	PSO1	PSO2	PSO3	PSO4	PSO5	PSO6	PSO7
CO1		V	V	1						V	V
CO2		V	1	1						V	V
CO3		1	1	1						√	<b>V</b>
CO4		1	1	1						1	V
CO5		1	V	1						<b>V</b>	<b>V</b>

## M.Com (Admitted from the academic year 2021-2022 onwards) SEMESTER - IV Major Based Elective Course – IV-P21CO4MBE4:1

Internal Marks : 25 Instruction hrs : 6 External Marks : 75 Credit : 4 Total Marks : 100 Exam Hrs : 3

## **GOODS AND SERVICES TAX (Option A)OBJECTIVE:**

To impact students with knowledge about GST and its featuresand to give an insight on the taxes influencing a corporate entity particularly GST system.

#### **UNIT I**

 $\label{eq:continuous} Indirect\ tax-issues-features\ of\ amendment\ bill\ 2014-GST-features\\ -significance-\ difference\ between\ present\ tax\ structure\ and\ GST-\ GST\ governance-\ GST\ council.$ 

### UNIT II

GST network – floor rates of GST with band – GST tax rates – impact of GST on general business –systems of GST – current challenges - Differential Treatment for Alcohol, Tobacco and Petroleum Products - Financial Services - Immovable Properties - Small Scale Industries.

## **Textbook Recommended:**

1.GST the essentials of goods and services tax, Dr. Thomas JosephThoomkzyh, Dr. Jaya Jacob, Ms. Chinnu Mariam Chacko, Himalaya publishing house, Mumbai.

## **Reference books:**

1.GST in India, C.A. Pritam Mahure.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question

#### UNIT III

GST at a glance - Distinction between Goods and Services Supply which is Neither Goods Nor Service and hence out of GST - Who is Liable to Pay GST - Concession to Small Taxable Persons - Concession to Small Taxable Persons - Rate of Tax Under GST - Concessional Rates for Small Dealers (Composition Scheme) - GST Input - Output Account - Profit and Loss Account.

#### **UNIT IV**

Administration – levy, exemptions and collections from tax – scope, time and value of supply – place and supply of goods and services.

## **UNIT V**

 $Input\ tax\ credit-transfer-Registration-returns-payment\ of\ tax.$ 

 $\boldsymbol{UNIT}\;\boldsymbol{VI}$  - (Not for examinations, only for reference)

Link -htpps:/gst.gov.in

Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

## **OUTCOMES:**

On completion of the course the students will be able to:

- CO 1 enhance their knowledge about GST its features and importance.
- CO 2 practice financial transactions by applying different GST rates for different types of product.
- CO 3 Identify the persons who are liable to pay GST and also composition scheme of GST.
- CO 4 Have an idea about administration of GST, place of supply, value and time of goods and services.
- CO 5 Apply the provisions regarding registration, filing of returns under this act.

Mapp	Mapping of outcomes:											
	PO	1	PO2	PO 3	PO 4	PO 5	PSO1	PSO2	PSO3	PSO4	PSO5	
CO 1												
CO 2	✓				✓	✓						
CO 3	<b>✓</b>					✓						
CO 4						✓						
CO 5					✓	✓						

## (Admitted from the academic year 2021-2022 onwards)

## SEMESTER - IV

## **Major Based Elective Course – IV-P21CO4MBE4:2**

Internal Marks:25Instruction hrs:6External Marks:75Credit:4Total Marks:100Exam Hrs:3

## **E – COMMERCE (Option B)**

**OBJECTIVE:** To enable the students become familiar with the mechanism for conducting business transactions through electronic modes

### UNIT I

E-Commerce- concept system – features – objectives – types - basic elements to sell online - parties to e-commerce transactions - levels of e-commerce.

## **UNIT II**

E-commerce procedure - critical factors for e-commerce success - sure fire ways for e-commerce – what not to do for e-commerce – advantages of e-commerce - disadvantages.

#### UNIT III

Payment system – payment - payment methods - internet payment features - credit card – types and advantages.

## **UNIT IV**

E- online banking – concept – security - Steps for online banking – advantages – limitations

## **UNIT V**

E business communication – video conferencing – applications and uses – advantages – E-mail – meaning –features – applications and uses – advantages.

**UNIT VI - (Not for examinations, only for reference)** 

Link: 1.www.coredna.com

2.www.referralcandy.com

## **Text book recommended:**

1.E- Commerce E-business, Dr. C.S. Rayudu, Himalaya Publishing House, Mumbai.

#### **Reference books:**

1.E – Commerce, C.S.V. Murthy, Himalaya Publishing House, Mumbai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit			
Unit 1	4 Questions	2 Questions	1 Question			
Unit 2	4 Questions	2 Questions	1 Question			
Unit 3	4 Questions	2 Questions	1 Question			
Unit 4	4 Questions	2 Questions	1 Question			
Unit 5	4 Questions	2 Questions	1 Question			

## **OUTCOMES:**

On completion of the course the students will be able to:

on completion of the course the structure will be used to .						
Demonstrate and understanding of the foundations of E-						
Commerce.						
Explain the main activities of E-Commerce.						
Identify and evaluate the various components of E-						
Commerce.						
Make use of concepts of E-Commerce.						
Explain the concept of online banking in E-Commerce.						

	PO1	PO 2	PO 3	PO 4	PO 5	PSO1	PSO 2	PSO3	PSO 4	PSO 5
CO 1	✓							✓		
CO 2		✓		✓						
CO 3	✓									
CO 4				✓						
CO 5										✓

## (Admitted from the academic year 2021-2022 onwards) SEMESTER - IV

**Major Based Elective Course – IV-P21CO4MBE4:3** 

<b>Internal Marks</b>	:	25	<b>Instruction hrs</b>	:	6
<b>External Marks</b>	:	<b>75</b>	Credit	:	4
<b>Total Marks</b>	:	100	Exam Hrs	:	3

## **ORGANISATIONAL BEHAVIOUR (Option C)**

## **OBJECTIVE**

To develop an in depth understanding of organisation behaviour and learn how people behave under different conditions

## **UNIT I**

Meaning and definition of organisational behaviour – characteristics – nature –organisational behaviour and other fields of study – approaches to the study of organisational behaviour – process of behaviour – models of organisational behaviour

## **UNIT II**

Individual behaviour – factors affecting behaviour – personality – theories of personality – perception – nature and importance – factors influencing the perceptual set – barriers to perceptual accuracy.

## **UNIT III**

Conflict and Negotiation – meaning – nature of conflict – positive and negative conflict – levels of conflict – process of conflict – conflict management styles – managerial implications.

## **UNIT IV**

Group dynamics – definition – theories of group formation – factors affecting group performance – group cohesiveness – factors influencing group cohesiveness – consequences of cohesiveness – group development- Understanding Group dynamics.

#### **UNIT V**

Work stress – meaning and definition – work stress model – stress management – Individual strategies, organisational strategies, stress and performance, formulation of group behavior. Ways to reduce stress at work.

## **UNIT-VI** - (Not for examinations, only for reference)

Case Studies: Links

- 1. https://youtu.be/ulL6x99-VSBA.
- 2. https://youtu.be/oPRJo-mv6GY.

### **Text Book:**

1. Organizational Behaviour , Shashi K. Gupta and Roshi Joshi, Kalyani Publishers, New Delhi.

### Reference Book

2. Organisational Behaviour, K. Aswathappa, Himalaya Publishers, Mumbai.

	SEC A-4 qns from each unit with multiple choice	SEC B-1(a&b) qn from each unit	SEC C-1 qn from each unit
Unit 1	4 Questions	2 Questions	1 Question
Unit 2	4 Questions	2 Questions	1 Question
Unit 3	4 Questions	2 Questions	1 Question
Unit 4	4 Questions	2 Questions	1 Question
Unit 5	4 Questions	2 Questions	1 Question

## **OUTCOMES:**

On completion of the course the students will be able to:

	on completion of the course the students will be their to .							
CO 1	focuses on different fields of study of organization							
	behavior							
CO 2	Develop their personality in individual behavior`							
CO 3	Explain the factors affecting group performance							
CO 4	Build knowledge reducing conflict within the							
	organization							
CO 5	Show the nature of human behavior at work place							

	PO1	PO2	PO 3	PO 4	PO 5	PSO	PSO	PSO	PSO	PSO
						1	2	3	4	5
CO 1	✓						✓			
CO 2	✓	✓								✓
CO 3		✓					✓			
CO 4				✓						
CO 5				✓						

